



Unlimited Club Terms and Conditions

- THE **MONTHLY** PROGRAM FEE IS AUTOMATICALLY CHARGED TO CUSTOMER'S CREDIT CARD EACH MONTH FOLLOWING THE EXECUTION OF THE AGREEMENT, ON THE PURCHASE ANNIVERSARY DATE.
- IN THE EVENT CUSTOMER WISHES TO CANCEL OR SUSPEND THE UNLIMITED CLUB MEMBERSHIP, CANCELLATIONS OR SUSPENSIONS MUST BE RECEIVED IN WRITING EITHER BY EMAIL: INFO@THEWAVEWASH.COM, VIA WEBSITE: <HTTPS://WWW.THEWAVEWASH.COM/CANCEL-UNLIMITED-CLUB>, MAIL: 191 MARVIN ROAD SE, LACEY, WA 98503, OR CUSTOMER ACTION FORM WITH A WAVE CAR WASH, INC. EMPLOYEE ON SITE.
- CANCELLATION OF PROGRAM MUST BE RECEIVED PRIOR TO THE NEXT BILLING DATE TO AVOID FURTHER BILLING. CANCELLATION MAY TAKE UP TO FIVE BUSINESS DAYS WHICH MAY IMPACT BILLING CUSTOMER'S CREDIT CARD AN ADDITIONAL MONTH DEPENDING UPON RECEIPT AND PROCESSING OF CANCELLATION.
- NO PARTIAL OR FULL REFUNDS. CUSTOMER MAY ENJOY UNLIMITED CLUB BENEFITS UNTIL CANCELLATION TAKES EFFECT.
- UNLIMITED CLUB MEMBERSHIPS ARE INTENDED FOR A SINGLE VEHICLE ONLY. ONE WASH PER DAY. CLUB RFID/BARCODE TAG MUST BE AFFIXED TO THE VEHICLE BY STAFF OF THE WAVE CAR WASH, INC. FOR MEMBERSHIP TO BE VALID. FRAUD WILL RESULT IN IMMEDIATE TERMINATION OF THE UNLIMITED CLUB MEMBERSHIP PLAN.
- CUSTOMER MAY CHANGE MEMBERSHIP PLAN TYPE AT ANY TIME, HOWEVER CHANGE IN PLAN AND CORRESPONDING BILLING AMOUNT WILL NOT TAKE EFFECT UNTIL THE FOLLOWING MONTH.
- UNLIMITED CLUB CUSTOMERS MUST CONTACT THE WAVE CAR WASH, INC. TO GIVE NOTIFICATION WHEN ANY CONTACT, VEHICLE, OR BILLING INFORMATION CHANGES, INCLUDING BUT NOT LIMITED TO: CHANGE OF ADDRESS, EMAIL, OR CREDIT CARD INFORMATION. IF YOUR ACCOUNT DEACTIVATES, IT WILL BE REACTIVATED AT THE CURRENT RETAIL PRICING.
- IN THE EVENT THE WAVE CAR WASH, INC. IS UNABLE TO CHARGE A CUSTOMER'S CREDIT CARD DUE TO CARD EXPIRATION, INSUFFICIENT FUNDS, BANK RESTRICTIONS, OR CHANGE IN INFORMATION, THE CUSTOMER'S PROGRAM WILL AUTOMATICALLY BE DEACTIVATED. REACTIVATION WILL BE AT CURRENT RETAIL PRICING. THE WAVE CAR WASH, INC. WILL LEAVE THE MEMBERSHIP IN A DEACTIVATED STATE UNTIL THE CUSTOMER ACTS TO REACTIVATE.
- CUSTOMER IS RESPONSIBLE TO PROVIDE AND MAINTAIN A VALID EMAIL ADDRESS WITH THE WAVE CAR WASH, INC. TO RECEIVE ANY CHANGES OR UPDATES TO THE TERMS AND CONDITIONS FOR THE UNLIMITED CLUB MEMBERSHIP.
- IF CUSTOMER SELECTS 'Y' TO RECEIVING EMAIL PROMOTIONS, CUSTOMER AGREES TO ALLOW THE WAVE CAR WASH, INC. TO SEND PROMOTIONAL EMAIL CORRESPONDENCE TO THE EMAIL ADDRESS ON FILE. CUSTOMER MAY OPT OUT ANY TIME.
- UNLIMITED CLUB REGISTRATION TAGS REMAIN THE EXCLUSIVE PROPERTY OF THE WAVE CAR WASH, INC. AND MUST BE SURRENDERED UPON REQUEST. IF THE UNLIMITED CLUB REGISTRATION TAG IS TAMPERED WITH, OR THE PROGRAM IS USED IN ANY WAY INCONSISTENT WITH ITS TERMS AND CONDITIONS, THE PROGRAM WILL BE IMMEDIATELY VOIDED, AND ALL MONIES WILL BE FORFEITED.
- DAMAGED UNLIMITED CLUB REGISTRATION TAGS MAY BE REPLACED. A \$3.00 FEE APPLIES PER REPLACEMENT TAG.
- THE UNLIMITED CLUB PROGRAM CANNOT BE COMBINED WITH ANY OTHER PROGRAMS OR DISCOUNTS INCLUDING, BUT NOT LIMITED TO, PRE-PAID WASHES, VOUCHERS, HOUSE ACCOUNTS AND/OR COUPONS. HOWEVER, THE UNLIMITED CLUB PROGRAM DOES NOT APPLY TO SPECIAL EVENT PRICING.
- THE WAVE CAR WASH, INC. RESERVES THE RIGHT TO CLOSE DUE TO INCLEMENT WEATHER, MAJOR HOLIDAYS, OR EQUIPMENT FAILURE.
- THE WAVE CAR WASH, INC. MAY INCREASE MONTHLY RATES WITH NOTICE POSTED AT SITE(S). NOTICE OF RATE CHANGES MAYBE EMAILED BUT IS NOT REQUIRED.
- ANY UNLIMITED CLUB MEMEBERSHIP TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE.
- BY SIGNING THE SIGN-UP FORM, I UNDERSTAND THIS IS AN AGREEMENT FOR A **RECURRING MONTHLY CHARGE** ON MY CREDIT CARD FOR MY UNLIMITED CLUB MEMBERSHIP UNTIL I CANCEL MEMBERSHIP IN WRITING. I FULLY READ AND UNDERSTAND ALL TERMS AND CONDITIONS, INCLUDING CANCELLATION AND REFUND POLICIES.